



# DON'T FEED THE SHARKS



[DontFeedTheSharks.org](http://DontFeedTheSharks.org)

## What we think a “Claim Shark” is:

- A Claim Shark is an individual or company that charges hefty fees to “assist” or “consult” veterans with filing their VA benefit claims – this practice is illegal!
- Claim Sharks are not VA accredited, meaning they aren’t required to adhere to the well-established professional and ethical standards of VA accreditation, so their advice can often be misleading or even fraudulent.
- Like a “Loan Shark,” once you’re in, you can’t get out, and may be subject to new and hidden fees whenever you get a new rating, no matter who does the work.

## Some of their predatory practices are:

- Promising or guaranteeing an increased disability rating or percentage increase.
- Advertising expedited VA claims decisions.
- Requesting login credentials to access a veteran’s personal information through secure VA websites like eBenefits or VA.gov.
- Using confusing tactics or ambiguous language to mislead claimants or coerce them into signing a contract.
- Telling veterans to forego VA exams and offering health consultations within their own network of doctors.

## Who we think the Claim Sharks are:

- |                          |                            |
|--------------------------|----------------------------|
| • Trajector Medical      | • Veteran Care Services    |
| • Veteran Benefits Guide | • VetComm                  |
| • Veterans Guardian      | • VA Claims Academy        |
| • VA Claims Insider      | • Vet Assist               |
| • Telemedica             | • Just4Veterans            |
| • Patriot Angels         | • Veterans Disability Help |

## Veterans can protect themselves by:

- Always working with VA accredited representatives.
- Attending all exams ordered by VA.
- Not signing contracts.
- Not agreeing to fees or payments from future benefits.
- Not agreeing to pay for medical consultations or opinions.
- Not providing access to Protected Health Information or Personal Identifiable Information.

## Who is NOT a Claim Shark?

- VA accredited veterans service organization representatives, like the VFW
- VA accredited claims agents
- VA accredited attorneys
- Attorneys assisting with Camp LeJeune lawsuits who do not charge excessive fees

